

Dear partners,

We would like to inform you that all of the laboratories of Agrolab RDS Group of Companies, as well as the other 65 laboratories worldwide under the umbrella of the Tentamus Group, remain operational - at least for the time being.

Providing our services is vital for the safety of not only the food chain but of the public health in general. We therefore commit that we will continue doing our utmost to remain open and operational in order to ensure that our partners can rely on safety and quality services during this difficult era.

In order to continue offering our services, we have decided to adopt some necessary measures to ensure the safety of both our employees and our customers and suppliers. Some of them are:

- Travel restrictions, both professional and personal. The displacement restriction applies to journeys inside the Country's borders as well as abroad.
- Limited contact between our employees and our customers and suppliers.
- Entrance prohibition for all non-employees.
- Samples' reception made exclusively outside the premises.
- Isolation of each company department.
- Internal action plans to ensure the highest possible level of safety and hygiene (working from home, reducing over-crowding in laboratories and offices, etc.).

Following the guidelines and updates of WHO (World Health Organization), AGROLAB RDS Group of Laboratories adapts its operating mode to ensure COVID-19 restriction, while maintaining a high level of service.

As the global situation is continuously evolving, we will continue to adapt and to modify our protocols according to the guidelines of the authorities in order to ensure the operation of our laboratories, as they are of paramount importance in the food supply chain, and beyond.

If you feel having any questions or need any clarification regarding our services at this critical time, please do not hesitate to contact us at any time.

Stay Healthy!

The team of AGROLAB RDS.